



General Accessibility Statement

ATS Healthcare is committed to providing a barrier-free environment for all stakeholders, including clients, employees, job applicants, suppliers and any visitors who enter the premises, access information provided by the company, or use the company's goods and services.

The Company will work to identify and remove barriers, and prevent new barriers, for persons with disabilities as they relate to employment, the built environment, information and communication technologies, communication, procurement of goods, services and facilities, design and delivery of programs and services and transportation at ATS Healthcare.

Feedback Process Description

You can use our feedback process to provide your feedback on:

- Barriers when dealing with your organization; and
- How you are implementing your accessibility plan.

Feedback can also be provided on:

- How you can remove the barriers that have been identified;
- Your accessibility plan; and
- Your feedback process.

ATS Healthcare is dedicated to receiving and addressing feedback concerning accessibility for individuals with disabilities in Canada. If you have any concerns or suggestions regarding accessibility matters or if you need a progress, report or you are asking for description of feedback in alternative format. You can send your feedback by email, phone or mail using the contact information listed below. You can also send your feedback anonymously. We will acknowledge receipt of your feedback in the same way you sent us your feedback, unless the feedback was provided anonymously.

Attn: Human Resources Manager
Phone: 416 744 4969 ext4969
Mail: 100 Vaughan Valley Blvd.
Vaughan, ON L4H 3C5

Email: accessiblefeedback@ats.ca or Group-Human_Resources Group-Human_Resources@ats.ca



You can also use the contact information listed to ask us for a copy of our feedback process description, or our progress report in these alternate formats: print, large print, Braille, audio or an electronic format that is compatible with adaptive technology that is intended to assist persons with disabilities. We will provide the format you ask for as soon as possible. Braille and audio formats may take up to 45 days. Print, large print and electronic formats may take up to 15 days.

We will use the feedback we receive to:

- Produce a 'What We Heard' summary.
- Present the summary to the Workplace Health & Safety Committee and the DEIA Committee to identify next steps.
- Incorporate feedback into future Accessibility Progress Reports and updated Accessibility Plans.

Contact Us

ATS Healthcare Inc.. may be contacted through any of the aforementioned methods established to receive feedback.

Contact ATS Healthcare Inc. through any of the following:

- Email: accessiblefeedback@ats.ca or Group-Human_Resources Group-Human_Resources@ats.ca
- Phone: 416 744 4900
- Mail: 100 Vaughan Valley Blvd. Vaughan, ON L4H 3C5

All of these contact methods are listed publicly on the company website.